

## Now that you're web enabled...

Log in with your username and password. Please change your password to one you will remember – **you will need both when you come in for future appointments**







**eClinicalWeb**  
Schedule. Prescribe. Chart. Charge.

**Valencia Pediatric Associates**  
Pediatric and Adolescent Care

### Welcome to your HealthCare Support Portal

HealthCare Support Portal facilitates better communication with your physician's office by providing convenient 24 x 7 access from the comfort and privacy of your own home or office.

Using your secure portal you will be able to:

-  Communicate with practice, securely and efficiently.
-  View your Personal Health Records.
-  Review your lab results and statements.
-  Request for appointments, see date and time of upcoming appointments.
-  Request a prescription refill from pre-populated list of currently refillable prescriptions.
-  Manage your personal information.

### Please Enter your Login Credentials

Username

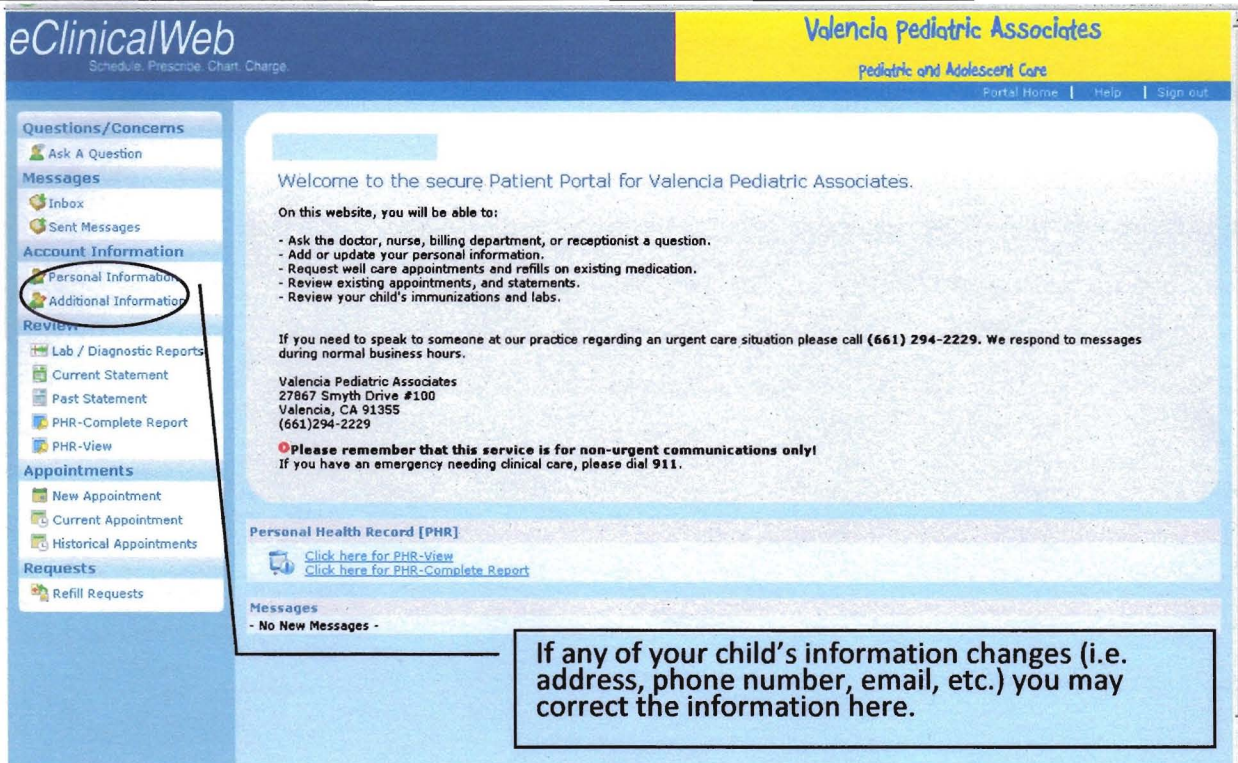
Password

**SIGN IN**

[Reset Password](#) | [Forgot Password?](#)

Would you like to join our practice?  
New patients can [Pre-Register](#)

The first time you log in you will need to update your personal information. This is under Account Information on the home screen of the Patient Portal. **This must be done prior to your next appointment to avoid delays with the check in process.**



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Portal Home | Help | Sign out

**Questions/Concerns**

- Ask A Question

**Messages**

- Inbox
- Sent Messages

**Account Information**

- Personal Information**
- Additional Information

**Review**

- Lab / Diagnostic Reports
- Current Statement
- Past Statement
- PHR-Complete Report
- PHR-View

**Appointments**

- New Appointment
- Current Appointment
- Historical Appointments

**Requests**

- Refill Requests

Welcome to the secure Patient Portal for Valencia Pediatric Associates.

On this website, you will be able to:

- Ask the doctor, nurse, billing department, or receptionist a question.
- Add or update your personal information.
- Request well care appointments and refills on existing medication.
- Review existing appointments, and statements.
- Review your child's immunizations and labs.

If you need to speak to someone at our practice regarding an urgent care situation please call (661) 294-2229. We respond to messages during normal business hours.

Valencia Pediatric Associates  
27867 Smyth Drive #100  
Valencia, CA 91355  
(661)294-2229

**Please remember that this service is for non-urgent communications only!**  
If you have an emergency needing clinical care, please dial 911.

**Personal Health Record [PHR]**

- [Click here for PHR-View](#)
- [Click here for PHR-Complete Report](#)

**Messages**

- No New Messages -

**If any of your child's information changes (i.e. address, phone number, email, etc.) you may correct the information here.**

**\*\*Please note that this will not change the information on all children. You must log-in to each child's portal to make the corrections. Changes to the child's name, spelling or otherwise, this MUST be addressed in our office.**

### Select Personal Information

- The Emergency Contact field must be someone other than the parent or legal guardian. Please make sure all fields are completed.

### Select Additional Information

- While the Contacts field shows as optional, we do need this information completed.

For more detailed instructions. please visit our website at [valbeds.com](http://valbeds.com)